



MAASAI MARA UNIVERSITY

**REGULAR UNIVERSITY EXAMINATIONS
2023/2024 ACADEMIC YEAR
SECOND YEAR SECOND SEMESTER**

**SCHOOL OF ARTS, HUMANITIES, SOCIAL
STUDIES AND CREATIVE INDUSTRIES
DIPLOMA IN CRIMINOLOGY**

**COURSE CODE:DCR 215
COURSE TITLE: CONFLICT MANAGEMENT**

DATE: 18/12/2023

TIME: 1100-1300 HRS

INSTRUCTIONS TO CANDIDATES

Answer question ONE (compulsory) and any other TWO

Question one carries 30 marks

All other questions carry 20 marks

This paper consists of 2 printed pages. Please turn over

SECTION A (30 marks)

- 1 a. Define conflict and categorize its primary sources and types within society. **(15marks)**
- b. Compare restorative justice with punitive justice in terms of their effectiveness in reducing recidivism. **(15marks)**

SECTION B (40 marks)

- 2 a. Evaluate the impact of mediation and third-party intervention in resolving disputes. **(10marks)**
- b. Discuss the roles played by social, psychological, and economic factors in the development and escalation of conflicts. **(10marks)**
- 3 a. Examine the influence of cultural differences on conflict perception and resolution. **(10marks)**
- b. Evaluate the importance of cultural sensitivity training for conflict resolution practitioners. **(10marks)**
- 4 a. Analyze the adaptation of conflict resolution approaches to address modern challenges like cyber conflicts. **(10marks)**
- b. Critique the ethical considerations when managing conflicts in law enforcement. **(10marks)**
5. Judge the necessity of granting international peacekeeping missions more authority to intervene in conflicts within sovereign nations. E.g. Rwanda, Somalia, Congo etc. **(20marks)**

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