



# **MAASAI MARA UNIVERSITY**

**REGULAR UNIVERSITY EXAMINATIONS  
2022/2023 ACADEMIC YEAR  
FOURTH YEAR FIRST SEMESTER**

**SCHOOL OF TOURISM AND NATURAL  
RESOURCE MANAGEMENT**

**COURSE CODE: BHM 4104**

**COURSE TITLE: HOSPITALITY LAW**

**DATE: 13<sup>TH</sup> DECEMBER, 2022**

**TIME: 1100-1300**

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**INSTRUCTIONS.**

**ANSWER QUESTION ONE AND ANY OTHER TWO QUESTIONS**

## **SECTION A- 30 MARKS**

### **QUESTION ONE**

You've been invited to the annual hospitality alumni student's caucus as a keynote speaker. The theme of the caucus is entitled 'Legal compliance for sustainable hospitality enterprise management.' Critically highlight the following issues in your statement to the caucus.

#### **Required:**

- 1. Identify the five fundamental constitutional guidelines as provided for under Kenya's national ethos and how they apply in reference to the hospitality industry. ( 5 marks)**
- 2. Explain five reasons why a hospitality manager must reasonably acquaint themselves with necessary laws and guidelines in the hospitality industry. (5 marks)**
- 3. Explain five important hospitality contract clauses that must be included in common hospitality contracts. (5 marks)**
- 4. Identify five legal reasons ways through which hospitality contracts may be terminated. ( 5 marks)**
- 5. Explain how the right to privacy applies in the hospitality industry. (5 marks)**
- 6. Citing relevant examples briefly comment on the principles of equity and equality as applies in progressive hospitality practices. (5 marks)**

## **SECTION TWO- 40 MARKS**

### **QUESTION TWO**

**a.)** With reference to the bill of rights under Kenya's constitution. Enumerate five duties and obligations of the hospitality operator towards other stakeholders. **(10 marks)**

**b.)** Highlight and explain five common law torts that commonly occur in the hospitality industry. **(10 marks)**

### **QUESTION THREE**

**a.)** Explain ten legal obligations of the hospitality operator on the quality of food and services offered top clients. **(10 marks)**

**b.)** Discuss sexual harassment and the corresponding legal provisions guidelines as provided under Kenya's law. **(10 marks)**

### **QUESTION FOUR**

Making reference to various provisions of the Kenyan constitution of 2010 discuss the following principles and the corresponding position in law as relevant to the hospitality industry.

**1. Equality and freedom from discrimination (4 marks)**

**2. Slavery (4 marks)**

**3. Human dignity (4 marks)**

**4. Privacy of the individual (4 marks)**

**5. Affirmative action. (4 marks)**

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