



# **MAASAI MARA UNIVERSITY**

**REGULAR UNIVERSITY EXAMINATIONS  
2021/2022 ACADEMIC YEAR  
THIRD YEAR FIRST SEMMESTER  
SCHOOL OF ARTS AND CREATIVE INDUSTRIES  
BACHELOR OF ARTS SOCIAL WORK**

**COURSE CODE: SWK 3119**

**COURSE TITLE: SOCIAL SERVICE DELIVERY**

**DATE: 7 TH APRIL,2022**

**TIME: 0830-1030HRS**

**INSTRUCTIONS TO CANDIDATES**

QUESTION **1** is compulsory

Answer any **TWO** questions

### **QUESTION ONE**

Highlight the roles and responsibilities of the Department of Social Services in Kenya in the Ministry of Labour, Social Security and Services

**(20 marks)**

Explore the key issues in social service provision.

**(10 marks)**

### **QUESTION TWO**

When Kenya achieved her independence in 1963, it was, by many standards, a poor country. Discuss

**(20 marks)**

### **QUESTION THREE**

Explore the drawbacks of NGO'S in social service provision. **(20 marks)**

### **QUESTION FOUR**

Discuss the plethora of laws that provide for Social Security in Kenya

**(20 marks)**

### **QUESTION FIVE**

a) Citing relevant examples highlight the policy, legislative, protective and prevention services available to the children and the youth in Kenya.

**(10 marks)**

b) Explain the role of social work in provision of social services in Kenya.

**(5 marks)**

c) Assess the challenges facing Social workers in services provision in Kenya.

**(5 marks)**

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