



# **MAASAI MARA UNIVERSITY**

## **REGULAR UNIVERSITY EXAMINATIONS 2019/2020 ACADEMIC YEAR FIRST YEAR FIRST SEMESTER**

### **SCHOOL OF EDUCATION MASTER OF EDUCATION**

**COURSE CODE: EDA 8237**

**COURSE TITLE: CHANGE AND MANAGEMENT  
OF CHANGE**

**DATE: 5<sup>TH</sup> DECEMBER 2019**

**TIME: 1100 – 1300 HRS**

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#### **INSTRUCTIONS TO CANDIDATES**

Answer Question **ONE** and any other **TWO** questions

*This paper consists of **two** printed pages. Please turn over.*

1. (a) Effective change strategy starts with questions. Explain four questions you would ask before initiating change in a school. **(8 marks)**

(b) Demonstrate the use of Lewin's change model in education. **(8 marks)**

(C) Explain the relevance of change policy in a school. **(8 marks)**

2. (a) Discuss four forces of change in which educational managers have to make strategies to cope with. **(8 marks)**

(b) Describe five types of change experienced in educational management. **(10marks)**

3. (a) Explain five causes of resistance to change faced by educational managers. **(8 marks)**

(b) Discuss four strategies for overcoming resistance to change utilized by educational managers. **(10marks)**

4. (a) Describe five characteristics of effective educational change. **(8 marks)**

(b) Discuss change management process as employed in educational management. **(10marks)**

5. (a) Discuss five resourcing factors to consider for successful educational change. **(8 marks)**

(b) Change is a constant, but constant change is stressful. Discuss this statement in reference to educational change management. **(10marks)**

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