



MAASAI MARA UNIVERSITY

**REGULAR UNIVERSITY EXAMINATIONS
2018/ 2019 ACADEMIC YEAR
FIRST YEAR SECOND SEMESTER**

**SCHOOL OF ARTS AND SOCIAL SCIENCES
DIPLOMA IN SOCIAL WORK**

COURSE CODE: DSW 106

**COURSE TITLE: MANAGEMENT AND ORGANIZATION
DEVELOPMENT FOR COMMUNITY SERVICES**

DATE: 26TH AUGUST, 2019

TIME: 0830 – 1030 HRS

INSTRUCTIONS TO CANDIDATES

Answer Question ONE and any other TWO questions

This paper consists of TWO printed pages. Please turn over.

SECTION A: 30 MARKS

1a) Explain the following terms

- i. Community development
- ii. Planning
- iii. Organizational development
- iv. Development according to Todaro and Smith
- v. Community **(8 Marks)**

1b) Assess the relevance of any **THREE** Management Functions in the management of Development Organizations in Kenya today **(12 Marks)**

1c) Critically assess any **FOUR** of the Principles of Management and their relevance to Organizational Development in Kenya today **10 Marks)**

SECTION B: ANSWER ANY TWO QUESTIONS

2a) Examine **FIVE** of the principles of Community Development and their relevance in Promoting sustainable development in Kenya today **(15 Marks)**

b) What is the role of Communities in service delivery in Kenya **(5 Marks)**

3 Examine any **FOUR** leadership styles and their role in organizational development in Kenya **(20 Marks)**

4 Describe in your own understanding the role of development organizations in sustainable community development **(20 Marks)**

5 a) Examine **challenges** facing service delivery in Communities **(5 Marks)**

b) Discuss the role of a Social worker in service delivery in Kenya **(10Marks)**

c) Briefly describe the main propositions of **Theory X** as outlined by Henry Fayol **(5 Marks)**

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