



# **MAASAI MARA UNIVERSITY**

**REGULAR UNIVERSITY EXAMINATIONS  
2017/2018 ACADEMIC YEAR  
THIRD YEAR FIRST SEMESTER**

**SCHOOL OF ARTS AND SOCIAL SCIENCES  
BACHELOR ARTS IN SOCIAL WORK**

**COURSE CODE: SWK 302**

**COURSE TITLE: CASE MANAGEMENT**

**DATE: 20<sup>TH</sup> APRIL 2018**

**TIME: 1100-1300 HRS**

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**INSTRUCTIONS TO CANDIDATES**

- *Answer question ONE (compulsory) and any other TWO questions.*
- *Question one carries 30 marks*
- *All other questions carry 20 marks*

### **QUESTION ONE**

Assuming that you are the case manager of a social service agency that gives asylum to refugees, design a case intake form that will be used in your agency. **(30 marks)**

### **QUESTION TWO**

- a) Discuss the different schools of case work. **(15 marks)**
- b) Compare and contrast between the diagnostic and functional schools of case work. **(5 marks)**

### **QUESTION THREE**

Describe the role of Mary Richmond, Otto Rank and Sigmund Freud in Case management. **(20 marks)**

### **QUESTION FOUR**

Explore the core principles and values of social casework. **(20 marks)**

### **QUESTION FIVE**

Highlight factors that should be put into consideration during “client – worker communication”. **(20 marks)**

**END//**