



MAASAI MARA UNIVERSITY

**REGULAR UNIVERSITY EXAMINATIONS
2023/2024 ACADEMIC YEAR**

FOURTH YEAR SECOND SEMESTER

SCHOOL OF TOURISM AND HOSPITALITY

BACHELOR OF TOURISM MANAGEMENT

COURSE CODE: BTM 4252-1

COURSE TITLE: SUSTAINABLE TOURISM

DATE:

TIME:

INSTRUCTIONS TO CANDIDATES

Answer **ALL** questions in section **A** and any other **TWO** in section **B**.

This paper consists of 3 printed pages. Please turn over

SECTION A: ANSWER ALL QUESTIONS (20MKS)

QUESTION ONE

- a) Define sustainable tourism and explain its significance in the context of global environmental concerns **(2mks)**
- b) Explain **FOUR** factors that are pushing the tourism industry towards sustainable development **(2mks)**
- c) Highlight **FOUR** reasons why the travel and tourism industry has been slow in responding to the sustainable development agenda **(2mks)**
- d) Evaluate **FOUR** benefits associated with sustainable tourism development **(2mks)**
- e) Explain any **FOUR** principles of sustainable tourism **(2mks)**
- f) Highlight any **FIVE** sustainable tourism challenges that the Kenya Tourism policy is meant to address **(5mks)**
- g) Explain how we apply the tragedy of the commons concept to promote sustainable tourism, ensuring the responsible use of shared environmental and cultural resources in tourist destinations. **(5mks)**

SECTION B: ANSWER ANY TWO QUESTIONS (30MKS)

QUESTION TWO

- i. Using examples of successful and unsuccessful policies in Kenya, discuss the role of government policies in promoting sustainable tourism development **(5mks)**
- ii. Explore the concept of carrying capacity in the context of sustainable tourism. How can destinations determine and manage their carrying capacity to ensure long-term environmental and social sustainability? **(10mks)**

QUESTION THREE

- a) Discuss why system thinking is important in sustainable tourism. **(5mks)**
- b) Analyze the role of community engagement in sustainable tourism projects while giving examples of successful community-based tourism initiatives and their positive impacts on both the community and the environment. **(10mks)**

QUESTION FOUR

- i. Discussing the challenges and opportunities of integrating technology into sustainable tourism practices, demonstrate how technology can be leveraged to enhance visitor experiences while minimizing environmental and cultural impacts **(5mks)**
- ii. How does over-tourism impact popular destinations, and what strategies can be implemented to mitigate its negative effects on the environment, local communities, and overall visitor experience? **(10mks)**