

MAASAI MARA UNIVERSITY

REGULAR UNIVERSITY EXAMINATIONS 2022/2023 ACADEMIC YEAR FOURTH YEAR SECOND SEMESTER

SCHOOL OF ARTS, HUMANITIES, SOCIAL SCIENCES AND CREATIVE INDUSTRIES B. A. POLITICAL SCIENCE & PUBLIC ADMINISTRATION

COURSE CODE: PSA 4250
COURSE CODE: HUMAN RESOURCE
MANAGEMENT

DATE: 20/4/2023 TIME: 1430-1630 HRS

INSTRUCTIONS TO CANDIDATE

Answer Questions ONE (COMPULSORY) and any other TWO questions

This paper consists of TWO printed pages. Please turn over.

QUESTION ONE

- a) Illustrate **FIVE** benefits that an organization stands to gain by undertaking job analysis. **(10 Marks)**
- b) Explain four consequences of job dissatisfaction in the organization (10 Marks)
- c) Examine the significance of reward system in human resource management (10 Marks)

QUESTION TWO

- a) Discuss the need for training and development. (10 Marks)
- b) Discuss any **THREE** management styles that can be applicable in the organization. (10 Marks)

QUESTION THREE

a) Explain the role of safety and health systems in an organization.

(10 Marks)

b) Examine the concept and evolution of human resource management.

(10 Marks)

QUESTION FOUR

- a) Discuss levels of management that can be found in an organization (10 Marks)
- b) Discuss **FIVE** reasons why employees need to be inducted in an organization. (10 Marks)

QUESTION FIVE

a) Outline **FIVE** differences between recruitment and selection processes.

(10Marks)

b) Explain the benefits of carrying out performance appraisal on regular basis.

(10 marks)

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