



MAASAI MARA UNIVERSITY

**REGULAR UNIVERSITY EXAMINATIONS
2022/2023 ACADEMIC YEAR
THIRD YEAR FIRST SEMESTER**

**SCHOOL OF ARTS, HUMANITIES SOCIAL SCIENCES
AND CREATIVE INDUSTRIES
BACHELOR ARTS IN SOCIAL WORK**

**COURSE CODE: SWK 3123-1
COURSE TITLE : SOCIAL SERVICE DELIVERY**

DATE: 9TH DECEMBER, 2022

TIME: 1430-1630

INSTRUCTIONS TO CANDIDATES

- *Answer question ONE (compulsory) and any other TWO questions.*
- *Question one carries 20 marks*
- *All other questions carry 15 marks*

SECTION A: COMPULSORY

1. (a) Explain two distinctions between formal and informal portions of service delivery in Kenya. **(10 Marks)**
- (b) Clearly present your view about social service delivery. **(10 Marks)**

SECTION B: Answer only TWO questions from this section.

2. (a) Compare and contrast social structure and quality of available services. **(10 Marks)**
 - (b) In your own view, discuss two specific needs of elderly groups in your community. **(5 Marks)**
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3. With three specific examples explain how you can help to monitor CDF in your community over vulnerable group resources. **(15 Marks)**
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- 4.(a) Practically present two examples of specific disaster prevention. **(10 Marks)**
 - (b) Write short notes on the following concepts: “handicapped, needy, elderly, social responsibility and delivery” **(5 Marks)**
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5. a). Discuss two challenges faced by the government of Kenya in the implementation of social welfare services. **(10 Marks)**
 - (b) Clearly illustrate the classical roots of social responsibility. **(5 Marks)**

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