



MAASAI MARA UNIVERSITY

**REGULAR UNIVERSITY EXAMINATIONS
2022/2023 ACADEMIC YEAR
FIRST YEAR FIRST SEMESTER**

**SCHOOL OF ARTS AND SOCIAL SCIENCES
DIPLOMA IN SOCIAL WORK AND
CRIMINOLOGY**

**COURSE CODE: DSW 1106 & DGC 104
COURSE TITLE: INTRODUCTION TO
PSYCHOLOGY**

DATE: 15TH DECEMBER, 2022

TIME: 1430-1630 HRS

INSTRUCTION

Answer question ONE (compulsory) and any other TWO

SECTION A (30MARKS)

1a) Describe the following concepts in Psychology:

- i. Empathy (2mks)
- ii. Anger management (2mks)
- iii. Perception (2mks)
- iv. Deprivation (2mks)
- v. Therapeutic counseling (2mks)

b) Discuss the THREE levels of memory. (10mks)

c) Distinguish between intrinsic and extrinsic motivation. (5mks)

d) Differentiate between social psychology and clinical psychology (5mks)

SECTION B

2a) State FIVE importance of personality psychology (10mks)

b) Explain FIVE theories of personality (10mks)

3a) Discuss the importance of communication in Psychology (10mks)

b) Define stress and explain FIVE ways stress can affect communication (10mks)

4a) define the term conflict management and explain FIVE styles of conflict management. (10mks)

b) How is psychology relevant in Social work practice? (10mks)

5a) Discuss Abraham Maslow's self-actualization theory of motivation (10mks)

b) Discuss any FIVE stages of following human development and their characteristics. (10mks)

///END///