



MAASAI MARA UNIVERSITY

**REGULAR UNIVERSITY EXAMINATIONS
2020/2021 ACADEMIC YEAR
FIRST YEAR FIRST SEMESTER**

**SCHOOL OF BUSINESS AND ECONOMICS
DIPLOMA IN BUSINESS
MANAGEMENT/HUMAN RESOURCE
MANAGEMENT.**

COURSE CODE: DBM 01/HRD 002

**COURSE CODE: PRINCIPLES & PRACTICE
OF MANAGEMENT/INTRODUCTION TO
MANAGEMENT SKILLS.**

DATE: 3RD JUNE, 2021

TIME: 1430 - 1630HRS

INSTRUCTIONS TO CANDIDATE

Answer Question **ONE** and any other **THREE** questions

QUESTION ONE (25 MARKS)

- a) Discuss the relationship between authority, power, accountability and responsibility in relation to organizational hierarchy (15 marks)
- b) Discuss how a manager can respond to a change in environment. (10 marks)

QUESTION TWO

- a) Identify and explain the management function (8marks)
- b) Discuss the steps involved in planning (7marks)

QUESTION THREE

Discuss the approaches in leadership styles (15 marks)

QUESTION FOUR

- a) Define management and its roles (7marks)
- b) Describe the objectives of planning as a tool used by top management of an organization (8marks)

QUESTION FIVE

- a) State and explain the factors influencing organizational design (10 marks)
- b) What are the objectives of planning (5 marks)

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