



MAASAI MARA UNIVERSITY

REGULAR UNIVERSITY EXAMINATIONS

2021/2022 ACADEMIC YEAR

FOURTH YEAR SECOND SEMESTER

**SCHOOL OF ARTS, HUMANITIES, SOCIAL
SCIENCES AND CREATIVE INDUSTRIES**

BACHELOR OF ARTS IN SOCIAL WORK

COURSE CODE: SWK 4135

**COURSE TITLE : SOCIAL WORK WITH
COMMUNITIES AND ORGANIZATIONS
(PROMOTING SOCIAL CHANGE)**

DATE:

TIME:

INSTRUCTIONS TO CANDIDATES

- *Answer question ONE (compulsory) and any other TWO questions.*
- *Question one carries 30 marks*
- *All other questions carry 20 marks*

QUESTION ONE

a) Prepare a note on the generic roles of a social worker in Macro practice under the following functions **(10 marks)**

- i. Resource management**
- ii. Consultancy**
- iii. Education**

b) Evaluate the perspectives of the following social workers and explain in details which perspective most closely aligns with the unifying purpose of social work:

- i.** Maggy Atieno says the social work's unifying purpose is to facilitate social action that results in social change
- ii.** Simon Kitiyo believes that, as a social worker, his main focus of activity is providing advice to people with problems.
- iii.** Dellah Achieng describes social work as including counseling and linking families with resources.
- iv.** Pauline Andeso indicates that she helps individuals, groups, or communities to enhance their capacity for social functioning and to create societal conditions that support this goal **(10 marks)**

c) Analyze the levels of intervention in the generalist practice **(10 marks)**

QUESTION TWO

- a) "Conflict can occur in an infinite number of ways in an unending array of contexts in micro, mezzo, and macro situations". Comment on this statement showing the pros and cons of conflict **(10 mark)**
- b) Demonstrate the need to use social action in macro level and explain the application of any Five principles of social action. **(10 mark)**

QUESTION THREE

- a) Discuss in details how you can solve ethical dilemmas in macro practice with examples **(10 marks)**
- b) Analyze the Planned Change Steps in the Generalist Intervention Model **(10 marks)**

QUESTION FOUR

- a) Demonstrate the fallacies to avoid when working communities and organizations. **(10 marks)**
- b) Describe the stages that you might use to solve conflict at Macro level **(10 marks)**

QUESTION FIVE

- a) Demonstrate the value of the strength perspective in social work and highlight the principles of this approach at Macro practice. **(10 marks)**
- b) Write a lucid note on the phases of crisis intervention in micro system. **(10 marks)**