



# **MAASAI MARA UNIVERSITY**

**REGULAR UNIVERSITY EXAMINATIONS  
2019/2020 ACADEMIC YEAR  
FOURTH YEAR FIRST SEMESTER**

**SCHOOL OF TOURISM, HOSPITALITY AND  
LEISURE STUDIES  
BACHELOR OF HOTELS AND HOSPITALITY  
MANAGEMENT**

**COURSE CODE: BHM 4104  
COURSE TITLE: HOSPITALITY LAW AND  
PRACTICE**

**DATE: 10<sup>TH</sup> DECEMBER 2019**

**TIME: 11.00 AM -1.00PM**

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**INSTRUCTIONS TO CANDIDATES**

Answer **ALL** questions in section **A** and any other **TWO** in section **B**.

*This paper consists of 2 printed pages. Please turn over*

## SECTION A: 30 MARKS

### Question 1

- a) Discuss the principle a manager can use to prevent litigation at a hospitality franchise. **(10 marks)**
- b) Discuss any two regulatory authorities and their mandate as provided for by the relevant acts **(10 marks)**
- c) Discuss any five common contracts in the hospitality industry **(10 marks)**

## SECTION B: 40 MARKS

### Question two

Critically examine the legal responsibility of an operator when serving food and beverages. **(20 marks)**

### Question three

Describe the legal liability of an operator for guest's property under the following circumstances: **(20 marks)**

- a) Mislaid property
- b) Lost property
- c) Detained property
- d) Abandoned property

### Question four

Discuss any five common crimes against hospitality businesses **(20marks)**

### Question five

Mr Otieno, an investor has decided to put up a hospitality structure, he has sought your advice concerning types of structures, advise him on any four most popular hospitality structures **(20marks)**

.....**END**.....