



# **MAASAI MARA UNIVERSITY**

**REGULAR UNIVERSITY EXAMINATIONS  
2018/2019 ACADEMIC YEAR  
SECOND YEAR SSECOND SEMESTER**

**SCHOOL OF ARTS AND SOCIAL SCIENCES  
DIPLOMA IN SOCIAL WORK**

**COURSE CODE: DSW 214**

**COURSE TITLE: GENERALIST PRACTICE WITH  
COMMUNITIES AND ORGANIZATIONS**

**DATE: 28<sup>TH</sup> AUGUST, 2019**

**TIME: 0830 – 1030 HRS**

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**INSTRUCTIONS TO CANDIDATES**

Answer Question **ONE** and any other **THREE** questions

*This paper consists of **TWO** printed pages. Please turn over.*

### **QUESTION ONE**

- a) Discuss in details fallacies to avoid when using critical thinking to arrive at decisions to problems using the analytical approach. **(10 marks)**
- b) Analyze the levels of intervention in the generalist practice **(10marks)**
- c) Susan Tubula applies the ethics of social justice to her practice of empowerment-based social work. Which of the following is the not a characteristic of her thinking about the ethic of justice? Explain
  - i. Clients should be aware of their rights to due process.
  - ii. Clients should have a voice in formulating policies.
  - iii. Clients should be involved in decisions about allocating resources.
  - iv. The ethic of justice relates to issues of dignity and worth but not to oppression.

**(5 marks)**

### **QUESTION TWO**

Prepare a note on the importance of client empowerment and the strengths perspective **(15 marks)**

### **QUESTION THREE**

Discuss the roles of a social worker under the following functions

- a. Consultancy **(5 marks)**
- b. Resource management **(5 marks)**
- c. Education **(5 marks)**

### **QUESTION FOUR**

Describe the three traditional models of community organization used in the generalist practice. **(15marks)**

### **QUESTION FIVE**

Critically examine the steps in the planned change process in initiating change at Macro practice. **(15 marks)**

### **QUESTION SIX**

“Conflict can occur in an infinite number of ways in an unending array of contexts in micro, mezzo, and macro situations”. Comment on this statement showing the pros and cons of conflict **(15 marks)**

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